

Shipping Policy

Turnaround

All orders are shipped within 48 hours Monday - Friday 8am - 5pm, unless the items are currently on Backorder. If the order has any delays you will be contacted via email or phone with an update of when the order will ship out.

Carriers

We use the following carriers to deliver our orders:

USPS
UPS
FedEx

Order Tracking

If a tracking # is provided by the shipping carrier, we will update your order with the tracking information. Please note that some orders using 1st Class USPS mail will not have tracking numbers.

Shipping Rates

The rate charged for the shipping of your order is based on the weight of your products, and your location. If you are out of the United States and the shipping rate changes, you will be contacted and given the choice to pay the additional shipping fees or cancel the order with a full refund.

Back Orders

If an item goes on back order we will ship you the part of your order that is in stock. When the item becomes available we will ship you the rest of your order. You will not be charged any additional shipping and handling for the second shipment.